Delivery of Letters by Private Couriers

2381. SHRI SANJAY DALMIA: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether Government have decided to permit private couriers to accept and deliver letters;

(b) if so, the reasons, therefor;

(c) whether any deficiencies in the postal service have been identified; and

(d) if so the steps taken/proposed to remove these deficiencies before permitting private couriers to accept and deliver letters?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) No Sir. There is no decision yet to permit private couriers to accept and deliver mail.

(b) In view of (a) above, does not arise.

(c) No Sir. No particular deficiency in the system has been identified. However, sometimes shortcomings in operations are noticed.

(d) Shortcomings are mainly of delays in processing of mail and they are overcome by appropriate intervention.

Modernisation of Post Offices in Almora District

2382. DR. RANBIR SINGH:
SHRI RAM NATH KOVIND:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) what is the staff strength of Ranikhet, Bhikiyasain, Basot, Taya and Seen post offices in Almora District of U.P.;

(b) whether it is a fact that post offices in the Almora district have not been developed and modernised so far;

(c) if so, what are the reasons therefor;

(d) what steps are being taken to modernise them and also the telegraph facility which is not available so far; and

(e) what are the details of investments in these post offices as on date, post office-wise, alongwith the details of dead accounts in each post office?

THE MINISTER OF STATE OF THE MINISTRY OF COMMUNICATIONS (SHRI SUKH RAM): (a) Details of staff strength of Ranikhet, Bhikiyasain, Basot, Taya and Seen Post Offices in Almora district of U.P. are given in Statement 'A' (*see* below).

(b) to (d) No Post office has been included in the specific scheme for modernisation of selected POs initiated in the current year as the programme is being implemented in phases, giving priority to the Post Offices with heavier traffic in view of the limited resources available. However, keeping in view the need to improve the quality of services in all important POs, 10 POs in each postal division, including Almora Postal Division, are being covered under a programme for improvement of services through focussed management. In addition, such offices are also being covered in the regular programme for supply of better weighing machines, franking machines and office equipment.

(e) Details of investment in the respective POs are given in Statement 'B'.

Statement 'A'

List showing staff strength of each P.O.

		Ranikhet	HPO
1	Postmaster	—	1
2.	Postal Asstt. including Accountant	—	28
3.	Asstt. Postmasters including PRI	—	3
4.	Postmen	—	10
5.	Group 'D'	—	10
6.	E.D.As	—	6
7.	SBCO Supervisor	—	1
8.	SBCO PAs	—	5

		BHIKIASAIN SO					SEEM
1.	SPM	—	1				EDBO
2.	PAs	—	3	1.	BPM	—	1
3.	VPM	—	1	2.	EDDA	—	1
4.	Group 'D'	—	4				TAYA
5.	EDAs	—	2				EDBO
6.	C.P. Chawkidar	—	1	1.	BPM	—	1
			BASOTE	2.	EDDA	—	1
			EDBO	3.	EDMC	—	1
1.	BPM	—	1				
2.	EDDA	—	1				
3.	EDMC	—	1				

Statement 'B'

List Showing the Details of Investment and Details of Dead Accounts

	Ranikhet HO		Bhikiasain SO		Basote EDBO		Seem EDBO		Taya EDBO	
	No of A/Cs	Investment	No. of A/Cs	Investment	No of A/Cs	Investment	No. of A/Cs	Investment	No. of A/Cs	Investment
SB	4668	9727215.07	3222	2776463.36	643	391182.56	63	16299.25	156	130394.18
RD	4436	6504850.00	3758	5215050.00	503	327435.00	63	13725.00	163	109815.00
TD	912	5001100.00	1021	5063750.00	131	235100.00	25	11400.00	93	81300.00
CTD	68	87790.00	53	19285 00	—	—	—	—	—	—
KVP	4540	26236000.00	3612	3728000.00	—	—	—	—	—	—
NLC	15305	71373100.00	3858	1688600.00	76	3950.00	—	—	—	—
IVP	3715	4275250 00	1236	1943250 00	—	—	—	—	—	—
NSS	90	1849734.00	15	230570.00	—	—	—	—	—	—
MIS	48	2238000.00	5	151000.00	—	—	—	—	—	—
PPF	20	453177.00	3	525100.00	—	—	—	—	—	—
MSY	4	700.00	54	12388.00	12	3600.00	10	3000.00	10	3000.00
DEAD A/C	4016	647599.26	2702	292408 97	306	17871.65	—	—	78	9311.50

महानगर टेलीफोन निगम लिमिटेड के विरुद्ध शिकायतें

2383. **श्री मोहम्मद अफजल उर्फ मीम अफजल:** क्या संचार मंत्री यह बताने की कृपा करेंगे कि:

(क) 1 जनवरी, 1994 से 31 दिसम्बर, 1994 के दौरान और वर्ष 1995 में अब तक दिल्ली महानगर टेलीफोन निगम लिमिटेड को खराब टेलीफोनों के संबंध में एक्सचेंज-वार कितनी-कितनी शिकायतें प्राप्त हुई हैं;

(ख) इन शिकायतों को दूर करने में औसतन कितना समय लगा;

(ग) ऐसी शिकायतों का एक्सचेंज-वार ब्यौरा क्या है जिनके समाधान में एक सप्ताह का अथवा इससे अधिक समय लगा; और

(घ) टेलीफोनों की खराबियों को ठीक करने में एक सप्ताह से अधिक समय लगने के क्या कारण हैं?

संचार मंत्रालय के राज्य मंत्री (श्री सुखराम): (क) से (घ) सूचना एकत्र की जा रही है और इसे सभा-पटल पर रख दिया जाएगा।

गुजरात में डाकियों की नियुक्ति

2384. **श्री कनकसिंह मोहनसिंह मंगरोला:** क्या संचार मंत्री यह बताने की कृपा करेंगे कि:

(क) क्या यह सच है कि संचार मंत्रालय ने गुजरात में अतिरिक्त डाकियों की नियुक्ति किये जाने हेतु वित्त मंत्रालय को एक प्रस्ताव भेजा है;

(ख) यदि हां, तो तत्संबंधी ब्यौरा क्या है; और

(ग) सरकार ने इस संबंध में अब तक क्या कार्यवाही की है?

संचार मंत्रालय के राज्य मंत्री (श्री सुखराम): (क) जी हां।

(ख) गुजरात राज्य के लिए छंटाई पोस्टमैन के अतिरिक्त 26 पदों और डाकियों के 269 पदों का प्रस्ताव किया गया है।